

# Field Impact Notice

## Sonos Software Update 10.1 Causes Savant Integration to Become Inoperable - 05/10/2019 UPDATE

Document Date:	May 13th, 2019
Document Supports:	da Vinci 8.x, 9.x

### Issue Summary:

On April 3rd, 2019, Sonos released 10.1 which causes Savant integration to become inoperable.

Any Savant System running Savant Pro 8.x and later utilizing the Sonos service with a Sonos Play Speaker, Sonos Amp, or Sonos Connect will be affected. Endpoints utilizing Playbar, Playbase, or Beam are affected, although volume control for these devices is retained.

### Conditions Present:

- A Sonos Play:1, Play:3, Play:5, Connect, or Sonos Amp is installed and has been updated to 10.1.
- Unable to discover Sonos devices via System Monitor and Savant Studio.
- Sonos actions from the Savant Home Screen do not execute.
- Sonos actions from Savant REM devices appear to execute but no music is heard.
- Scenes containing Sonos will initiate playback, but volume control does not function.
- Scenes executing Zone Power-Off do not stop playback of the Sonos service, even though the service shows disabled on Savant UIs.

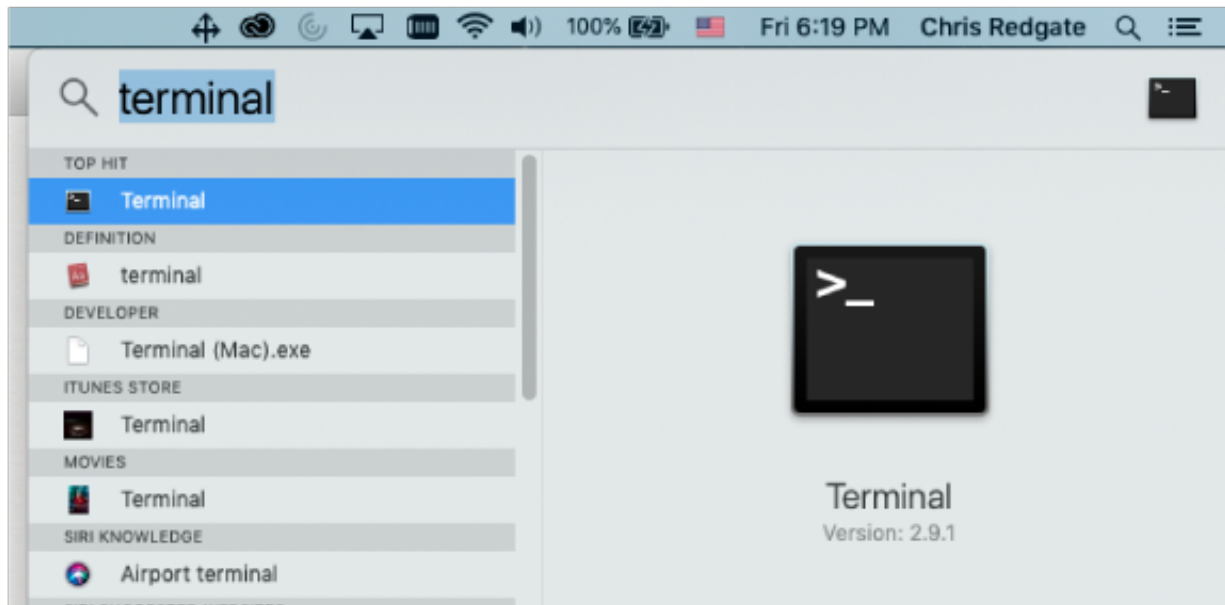
### Resolution:

A Savant Patch file (SAVPKG) for Savant da Vinci 8.10.1 has been made available for download [HERE](#).

**UPDATE [05-13-19]** A specialized-case Savant Patch file for Legacy Debian Hosts (HST-SMRTD-00 / SVR-SMRTD-00; HST-SMRTD-10 / SVR-SMRTD-10) running Savant da Vinci 8.6 **ONLY** has been made available for download.

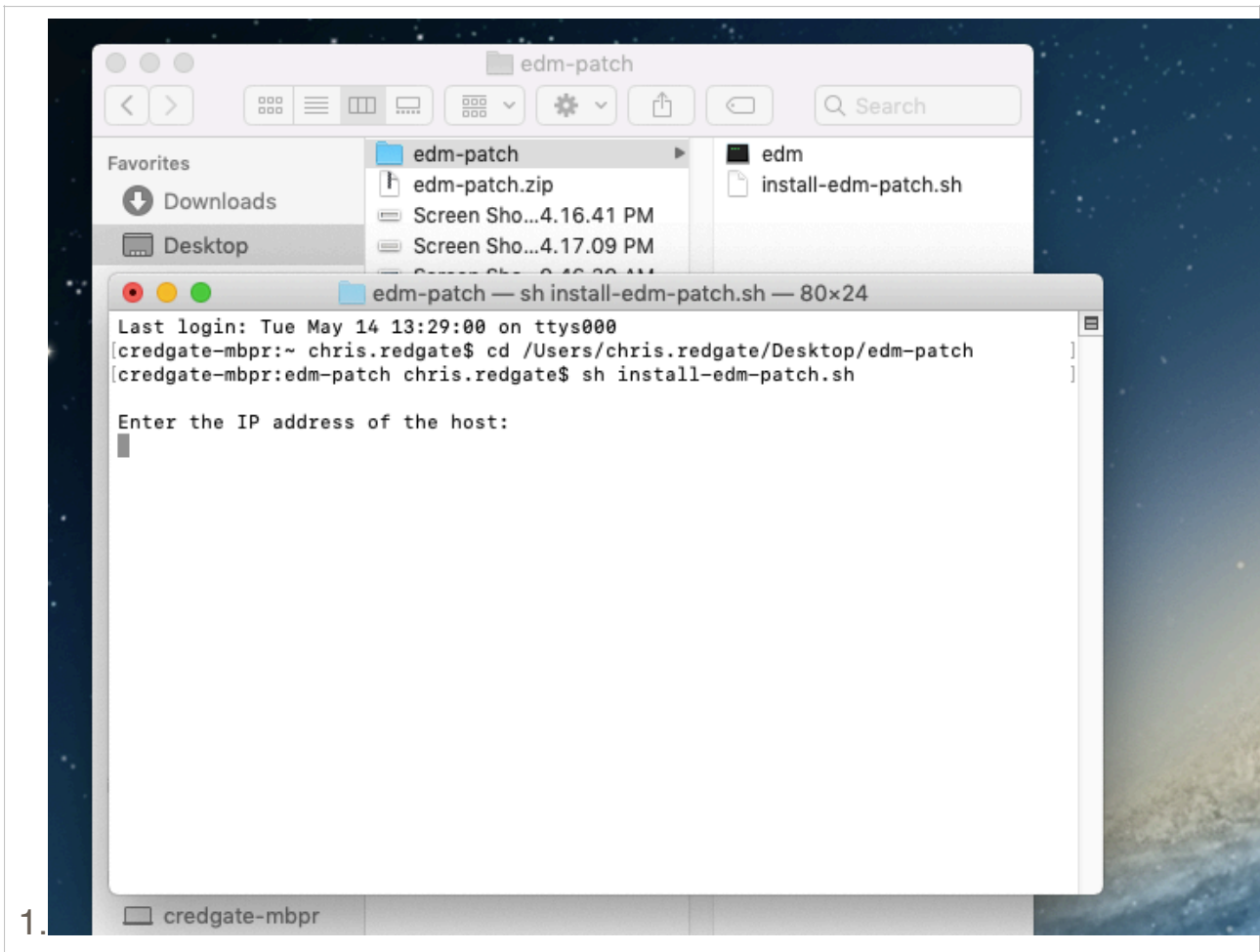
**IMPORTANT!!** - To successfully install the patch linked below for legacy Smart Hosts running da Vinci 8.6, the steps outlined **MUST** be followed **EXACTLY**:

1. Download the zipped patch file available [HERE](#) to the SDE (Savant Development Environment - MacBook running Savant Application Manager).
2. Unzip the the edm-patch.zip file to any chosen location on the SDE.
3. Open Terminal on the SDE (search "terminal" via Spotlight).




1.

4. Enter the command `cd` followed by a space, then drag and drop the edm-patch folder from Finder directly into the open terminal window and press enter.
5. The command prompt in terminal should now display the filepath of the edm-patch folder as the current working directory. To run the installation script, enter the following command, as shown in the image below:
- 6.
7. `sh install-edm-patch.sh`
- 8.



9. Follow the prompts within terminal to install the patch.
10. Once the install process is complete, test system for Sonos playback to confirm successful application of the patch.

	<p><b>IMPORTANT NOTES!</b></p> <ul style="list-style-type: none"><li>• The patch files linked above <b>MUST</b> be applied via System Monitor version 8.10.1 or higher running on an external Savant Development Environment (SDE/MacBook), regardless of Host runtime software version</li><li>• The da Vinci 9.0.2 runtime has been released and includes a fix which restores normal Sonos functionality without the need for a patch.</li></ul>
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